



ICEpower Manufacturer Warranty

WARRANTY COVERAGE

Despite our meticulous quality control and protection measures, product failures do occur in rare occasions. For this reason ICEpower offers a 3 year limited warranty against defects in materials or workmanship.

ICEpower's LIMITED WARRANTY COVERS

- Defects that should have been avoided by onboard protection features - stated in the respective datasheet.
- Manufacturing defects proven to come from our manufacturing site.
- Defect materials used in the production.

ICEpower's LIMITED WARRANTY DOES NOT COVER

- Transportation damages occurred from ICEpower's warehouse to the customer (EXW incoterms).
- Usage out of specification
- Abnormal use/environment
- Modules that have been attempted to be repaired or in other ways modified.

NO REPAIRS BY ICEpower

In order to ensure a consistently high quality of ICEpower products, as a rule, no modules are repaired. If the damage is covered by the ICEpower Limited Warranty, the modules are replaced by new ones.

LIMITATION OF DAMAGES

In no event shall ICEpower or Parts Express be liable for consequential damages for breach of this warranty including installation charges, excessive shipping expenses, property loss or other incidental loss. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

HOW TO OBTAIN WARRANTY SERVICE

To obtain services under this warranty, the buyer shall contact Parts Express, at 1-800-338-0531 x 780 to obtain a return authorization number (RA#).

The buyer must carefully pack the warranted product along with a copy of the original purchase receipt, the return authorization number (RA#), and a description to the facility listed below. Shipping for warranty service is dependent upon the return policy where the ICEpower product was purchased.

Parts Express

Attn: ICEpower Warranty RA# (please write your RA# here)

705 Pleasant Valley Drive

Springboro, Ohio 45066

NOTICE TO BUYER

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.